



Universitat de les
Illes Balears

Ajuntament  de Palma



Govern de les Illes Balears
Direcció General d'R+D+I

IFTTA Europe Workshop
Palma de Mallorca, Spain
April 1 - 3, 2009

**Tourism and New Technologies: a
new age of Travel Law?**

Programme

	<p>Host: University of Balearic Islands, Private Law Department</p> <p>Organizers: Antonia Paniza-Fullana (Spain), Alfredo Soler Valdés-Bango (Spain) Dorottya Gyenizse (Hungary), Michael Wukoschitz (Austria) , Harry Manuel (Netherlands),</p>
	1st April (Wednesday)
Morning	Arrival at Palma de Mallorca (check-in hotel)
15:30	Welcome in the lobby of the TRYP BELLVER HOTEL
16.30-18.30	Guided city tour on foot by Palma de Mallorca old town Host and sponsored by Ajuntament de Palma (Palma de Mallorca City Hall)
18:30	Welcome cocktail in the Palma de Mallorca City Hall Host and sponsored by Ajuntament de Palma (Palma de Mallorca City Hall)
	2nd April (Thursday): IFTTA Europe issues/ New Technologies and Travel Law
8:20	Meeting point: Lobby of the Tryp Bellver Hotel. <i>(We will go together by bus to the University of Balearic Islands)</i>
8.45-9.15	Registration in the Jovellanos Building. Faculty of Law. University of Balearic Islands
9.15-9.35	Opening ceremony of the Workshop: Mr. Federico Garau Sobrino (General Secretary of the University of Balearic Islands); Mr. Patrice Tedjini (UNWTO Documentation Resources and Archives); Mr. Santiago Cavanillas Múgica (Dean of the Faculty of Law) (Place: Aula de Grados of the Faculty of Law)
9.35-10:00	<i>Patrice Tedjini</i> , Chief, UNWTO Documentation Resources and Archives <i>The World Tourism Organization: Responding to the New Challenges in the Global Economy</i> (Place: Aula de Grados of the Faculty of Law)
10:00-10:25	Opening conference: Dr. Santiago Cavanillas. Civil Law Professor and Dean of the Faculty of Law. <i>Trends in e-tourism and trends in consumer protection: do they converge or diverge?</i> (Place: Aula de Grados of the Faculty of Law)
10:25-11.00	IFTTA role in general and IFTTA Europe Section introduction– presented by - <i>John J. Downes</i> (President (Emeritus) of IFTTA) - <i>Dorottya Gyenizse</i> (Membership Secretary, IFTTA) - <i>Harry Manuel</i> (Co-President of IFTTA) - <i>Michael Wukoschitz</i> (Co-President of IFTTA) Discussion, suggestions, presentation about the policy on IFTTA's structure etc. (Place: Aula de Grados of the Faculty of Law)
11.00-11.20	Coffee/tea break

11.20-11.40	Paper by <i>John J. Downes</i> , Scotland. International Travel and Tourism Law Consultant, President (Emeritus) of IFTTA <i>"Soft Law or Hard Law: How to Ensure Sustainable Development of Tourism and Help the Poor in the Economic Downturn"</i> (Place: Sala de profesores of the Faculty of Law)
11.40-12.00	Paper discussion
12.00-12.20	Paper presented by Uta Stenzel: <i>"Internet travel contracts and information duties"</i>
12:20-12:40	Paper presented by Dr. Josep Maria Bech (Universitat de Girona) <i>"Why a divorce between distance contracts in EU Law and the Tourism Industry?"</i>
12:40-13.00	Papers Discussion
13.00-14.00	Buffet-Lunch hosted and sponsored by University of Balearic Islands. Restaurant: "Cuina de Mercat" in the Jovellanos Building. University of Balearic Islands.
14.00-14.20	Paper presented by Dr. Dorottya Gyenizse. Hungary. Ministry of Local Government. Tourism Department. <i>"Dynamic packages and new technologies issues/problems from the view of the tourism legislator (also focusing the implementation of 2006/123/EC Directive on services in the internal market"</i>
14.20-14.40	Paper presented by Lilian Rilkhye: <i>"Dynamic packaging: liability from a Dutch prospective"</i>
14:40-15:20	Papers discussion
15:20-15:40	Paper presented by Manuel David Masseno: <i>"Protecting Travelers while dealing with (software) agents"</i>
15.40-16.00	Paper discussion
16.00-16.20	Coffee/tea break
16.20-16.40	Paper presented by Stephan Keiler. Austria: <i>"Unfair Contract Terms in the Tourism Industry according to Art. 30 to 39 of the Proposal for a Directive COM(2008) 614 final"</i>
16:40-17:00	Paper discussion
17:00-17.20	Paper presented by Michael Wukoschitz <i>"Fuel surcharges and other price alterations after conclusion of the package tour contract".</i>
17.20-17.40	Paper discussion
17.40-18.00	Paper presented by Dr. Silvia Feliu Álvarez de Sotomayor. International Private Law Lecturer. University of Balearic Islands. <i>"Private International Law of Tourism Electronic Contracts"</i>
18.00-18.45	Paper discussion and Conclusions: <i>main issues about travel law and new technologies</i>
20:15	Meeting point Gala Dinner: Hall of Tryp Bellver Hotel
20.30	Gala Dinner Restaurant: <i>Bahía Mediterráneo. Passeig Marítim, 33, 5º floor</i> (Only a few minutes from Tryp Bellver Hotel)

	3th April (Friday): National developments in Travel Law
8:20	Meeting venue: Hotel Tryp Bellver <i>(We will go together by bus to the University of Balearic Islands)</i>
9.00	PART I: CASE STUDIES: MORAL DAMAGES (Place: Sala de profesores of the Faculty of Law)
9.00-9.20	Paper presented by Lehtonen Petteri <i>Moral damages in the Finnish package travel legislation</i>
9.20-10.20	Pannel discussion: <i>Regulation, case studies, jurisprudence about moral damages in the different countries</i>
10.20-10.40	Coffee/tea break
10.40	PART II: CASE STUDIES: - PASSENGERS RIGHTS IN GENERAL AND - INSOLVENCY OF AIR CARRIERS AND CONSUMER PROTECTION (Place: Sala de profesores of the Faculty of Law)
10.40-11:00	Paper presented by Klaus Tonner <i>"Air passenger's rights Directive: case law"</i>
11:00-11:20	Paper presented by Alfredo Soler Valdés-Bango <i>"Insolvency of air carriers and the rights of the consumers"</i>
11:20-12:40	Pannel discussion: <i>Regulation, case studies, jurisprudence about insolvency of air carriers in the different countries</i>
12.40-13.00	Last developments in Travel Law
13.00-13.30	Closing of the work-shop, Conclusions Final document on IFTTA Europe Section future aim
13:30	Lunch hosted and sponsored by University of Balearic Islands. Restaurant: "Cuina de Mercat" in the Jovellanos Building. University of Balearic Islands
	Afternoon: Visit to Valldemossa: a very nice village where lived Chopin
16:15	Visit Costa Nord Foundation in Valldemossa
17:15	Visit The Real Cartuja of Valldemossa
19:00	Come back to the TRYP BELLVER HOTEL
	4th April (Saturday): free tickets for the Palma city sightseeing bus (Visiting Bellver Castle) Sponsored by Ajuntament de Palma (Palma de Mallorca City Hall) (http://www.palmademallorca.es/portaIPalma2/RecursosWeb/DOCUMENTOS/1/3_357_2.pdf)